

[www.reliableradix.com](http://www.reliableradix.com)

Version: RCP 23.2



[info@reliableradix.com](mailto:info@reliableradix.com)

# ABOUT COMPANY

Reliable Radix Communication LLC (Radix) is a dynamic and innovative company based in Dubai, United Arab Emirates. The company specializes in a wide range of services, including IT infrastructure, ELV systems, industrial automation, electric security systems, IoT solutions, and smart home systems.

Established in 2017, Radix has quickly gained a reputation for delivering high-quality services to clients across various industries, including oilfields, manufacturing, banking, hospitality, and telecommunications. The company is ISO 9001, 45001, and 14001 certified and We are also an ICV UAE-certified company, demonstrating our commitment to supporting the UAE's economy and promoting sustainable development. Additionally, Radix is certified by SIRA and TDRA, further showcasing the company's dedication to providing reliable and secure technology solutions.

Radix has built a reputation of trusted partner for businesses of all sizes, serving customers in various industries such as Industrial, Oilfield, Manufacturing, Banking, Hospitality, Telecommunications, and others across the United Arab Emirates, Oman, and Qatar. With a team of experienced professionals and a commitment to customer satisfaction, Radix delivers high-quality solutions that meet the unique needs of each client.



[info@reliableradix.com](mailto:info@reliableradix.com)



# OUR VISION

Our company envisions becoming a leader in providing cutting-edge IT infrastructure, industrial automation, and IoT solutions to help our clients achieve operational efficiency and competitiveness. We aim to continuously innovate and leverage the latest technologies to develop tailored solutions that meet our clients' unique needs. We strive to provide top-notch customer service and establish long-term partnerships with our clients, based on mutual trust and respect. Our ultimate goal is to contribute to the digital transformation of industries and create a better future for businesses and society.



[info@reliableradix.com](mailto:info@reliableradix.com)



# OUR JOURNEY

In 2017, the company began offering electronic security systems, IT networking, office IT support, and home automation services.

In 2018 We established a team for software and app development and began offering IoT smart home and audio-visual solutions.

In 2019, We added AI-based security, traffic management, and building management systems to our offerings, and Started implementing a radar parameter monitoring system and industrial automation.

In 2020, the company focused on using technology to combat the COVID pandemic. Expanded our services to include AI and IoT industrial and home automation.

In 2021, We started a datacentre division to design, build, and maintain datacentres. Implemented IoT LORAWAN technology.

In 2022, Our company became a strategic partner in the mission Industry Based on ARTIFICIAL INTELLIGENCE (AI)

**Journey continues...**

2017

2018

2019

2020

2021

2022

2023



[info@reliableradix.com](mailto:info@reliableradix.com)

# OUR SERVICES

## IT INFRASTRUCTURE

We provide a wide range of services to meet your business's technology needs. We specialize in designing and implementing robust networks, including the installation of switches, routers, and fiber and Cat6 cabling. Our team of experts can help you set up, configure, and manage your servers, ensuring optimal performance and reliability. We also provide firewall configuration to safeguard your network from security threats and unauthorized access. With our services, you can be confident that your IT infrastructure is always up and running smoothly, allowing you to focus on running your business.



## SECURITY SURVEILLANCE

We offer cutting-edge solutions to help businesses protect their assets and ensure the safety of their people. Our services include the design, installation, and maintenance of CCTV cameras, AI-based video analytics, parameter radar surveillance, thermal cameras, and traffic monitoring and violation detection systems. Our team of experts can help you design and implement a customized security surveillance system that meets your specific requirements. Whether you need to monitor a large industrial facility or a small retail store, we have the expertise and technology to provide a comprehensive solution. With our state-of-the-art surveillance systems, you can have peace of mind knowing that your premises are secure.



[info@reliableradix.com](mailto:info@reliableradix.com)

# OUR SERVICES

## ELECTRONIC SECURITY

We provide a range of services to help businesses safeguard their assets and protect their premises. Our services include the installation and maintenance of access control systems, gate barriers, intruder alarms, and asset protection solutions. Our team of experts can help you design and implement a customized electronic security system that meets your specific needs and requirements. We understand that every business is unique, and that's why we provide tailored solutions to ensure maximum protection. With our advanced security systems in place, you can have peace of mind knowing that your premises are secure and well-protected against unauthorized access and theft



## ELV SYSTEMS

Our ELV (Extra-Low Voltage) systems team provides a range of services to help businesses design, implement and maintain advanced technology systems. Our services include designing and installing complex ELV systems such as (BMS), Fire Alarm Systems, Public Address Systems (PA), Voice Evacuation Systems, Structured Cabling, and many more. Our team of experts can help you select the best technology solutions for your business needs and ensure they are installed and configured correctly to work optimally. We pride ourselves on our customer-centric approach, providing tailored solutions to meet the unique requirements of each client.



[info@reliableradix.com](mailto:info@reliableradix.com)

# OUR SERVICES

## IoT SERVICES

Our company specializes in providing comprehensive IoT (Internet of Things) technology solutions to help businesses achieve their digital transformation goals. We offer a wide range of IoT services, including device integration, data analytics, cloud computing, and machine learning. Our team of experts can help you design and implement a customized IoT solution that meets your specific requirements, enabling you to monitor and manage your devices and operations in real time. With our IoT technology solutions in place, you can improve your business's efficiency, reduce costs, and enhance your customer experience.



## LORAWAN TECHNOLOGY

Our company specializes in providing LORAWAN technology solutions to help businesses optimize their operations and enhance their efficiency. We offer end-to-end services for LORAWAN deployment, including site surveys, network planning, gateway installations, sensor integration, and data analytics. Our team of experts can help you design and implement a customized LORAWAN network that meets your specific needs and requirements, enabling you to monitor and manage your assets and operations in real time. With our LORAWAN technology solutions in place, you can improve your business's performance, reduce downtime, and enhance your customer experience.



[info@reliableradix.com](mailto:info@reliableradix.com)



# OUR SERVICES

## HOTSPOT SERVICES

Our services include the deployment and management of secure and reliable public Wi-Fi hotspots in a range of public areas, including hotels, airports, coffee shops, and restaurants. We work with our clients to understand their specific needs and requirements, and our team of experts can help you design and implement a customized hotspot solution that meets your business's unique needs. Our services also include ongoing support and maintenance to ensure that your hotspot network operates smoothly and securely. With our hotspot services in place, you can offer your customers a fast, reliable, and secure Wi-Fi connection, enhancing their overall experience and driving repeat business.



## COULD COMPUTING

Our company provides comprehensive cloud computing services to help businesses of all sizes take advantage of the benefits of cloud technology. Our services include cloud infrastructure management, cloud migration, cloud security, and cloud optimization, ensuring that your business's cloud environment is secure, reliable, and scalable. We partner with leading cloud providers, including Amazon Web Services (AWS), Microsoft Azure, and Google Cloud, to provide our clients with the best possible solutions for their needs. Our team of experts has extensive experience in implementing cloud solutions across various industries and can help you design and implement a customized cloud strategy that meets your specific requirements. With our cloud computing services in place, you can reduce costs, increase efficiency, and scale your operations quickly and easily.



[info@reliableradix.com](mailto:info@reliableradix.com)

# OUR SERVICES

## DATA CENTER SERVICES

Our services include data center design, construction, and maintenance, ensuring that your infrastructure is optimized for performance, reliability, and scalability. Our team of experts can help you design and implement a customized data center solution that meets your specific needs and requirements, enabling you to store, process, and manage your data with ease. We understand that every business has unique data management needs, and that's why we provide tailored solutions to ensure maximum efficiency and cost-effectiveness. With our data center services in place, you can have peace of mind knowing that your data is secure and accessible, 24/7.



## SPECIALIZED DATA CENTER CLEANING SERVICES

Our company specializes in providing specialized data center cleaning services based on ISO standards. We understand the importance of maintaining a clean and dust-free data center environment to ensure optimal performance and longevity of your equipment. Our team of experts is highly trained and experienced in providing a range of specialized cleaning services, including raised floor cleaning, subfloor cleaning, air conditioning unit cleaning, and equipment cleaning. We use the latest tools and techniques to ensure that your data center is free from dust, debris, and other contaminants that can compromise your equipment's performance. Our services are designed to help you maintain compliance with ISO standards and industry best practices, ensuring that your data center operates at peak efficiency.



[info@reliableradix.com](mailto:info@reliableradix.com)

# OUR SERVICES

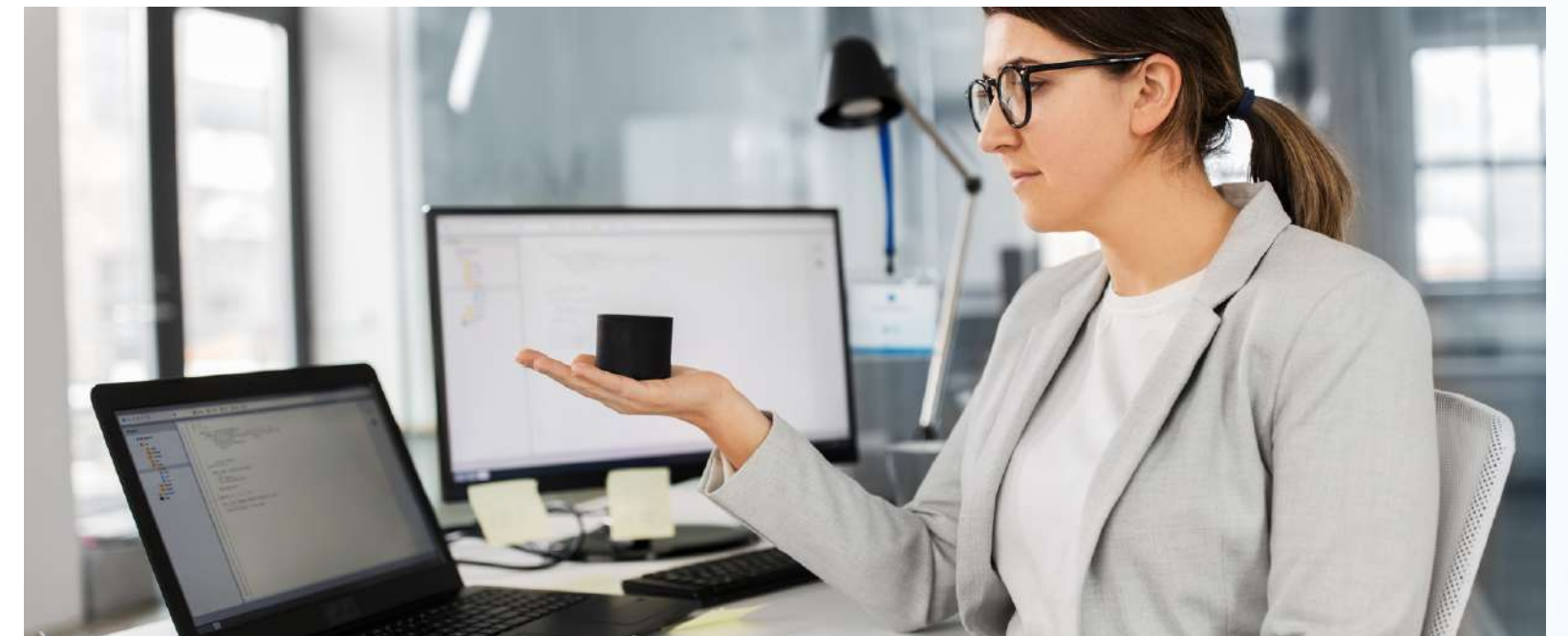
## INDUSTRIAL AUTOMATION

We have extensive experience in designing, developing, and implementing automation solutions that improve production efficiency, reduce downtime, and enhance safety. Our services include PLC programming, SCADA development, HMI design, industrial networking, and automation consulting. We use the latest technologies and innovative solutions to deliver high-quality, reliable, and easy-to-use automation solutions that meet the unique needs of our clients. Our team of experts has a deep understanding of PLC and SCADA systems and has successfully delivered automation solutions across various industries, including manufacturing, oil and gas, water treatment, and mining. With our industrial automation solutions, you can improve your production processes, reduce operating costs, and increase your business's overall efficiency. Contact us today to learn more about our industrial automation services and how we can help you achieve your business goals.



## OFFICE AUTOMATION

Our company offers comprehensive office automation services designed to streamline and simplify your business operations. Our services include office automation software, document management systems, workflow automation, and office equipment such as printers, scanners, and copiers. Our solutions are tailored to meet the unique needs of your business, ensuring that your processes are efficient, cost-effective, and scalable. Our team of experts has extensive experience in implementing office automation solutions across various industries and can help you design and implement a customized solution that meets your specific requirements. With our office automation services, you can reduce administrative tasks, increase productivity, and improve collaboration among your team members.

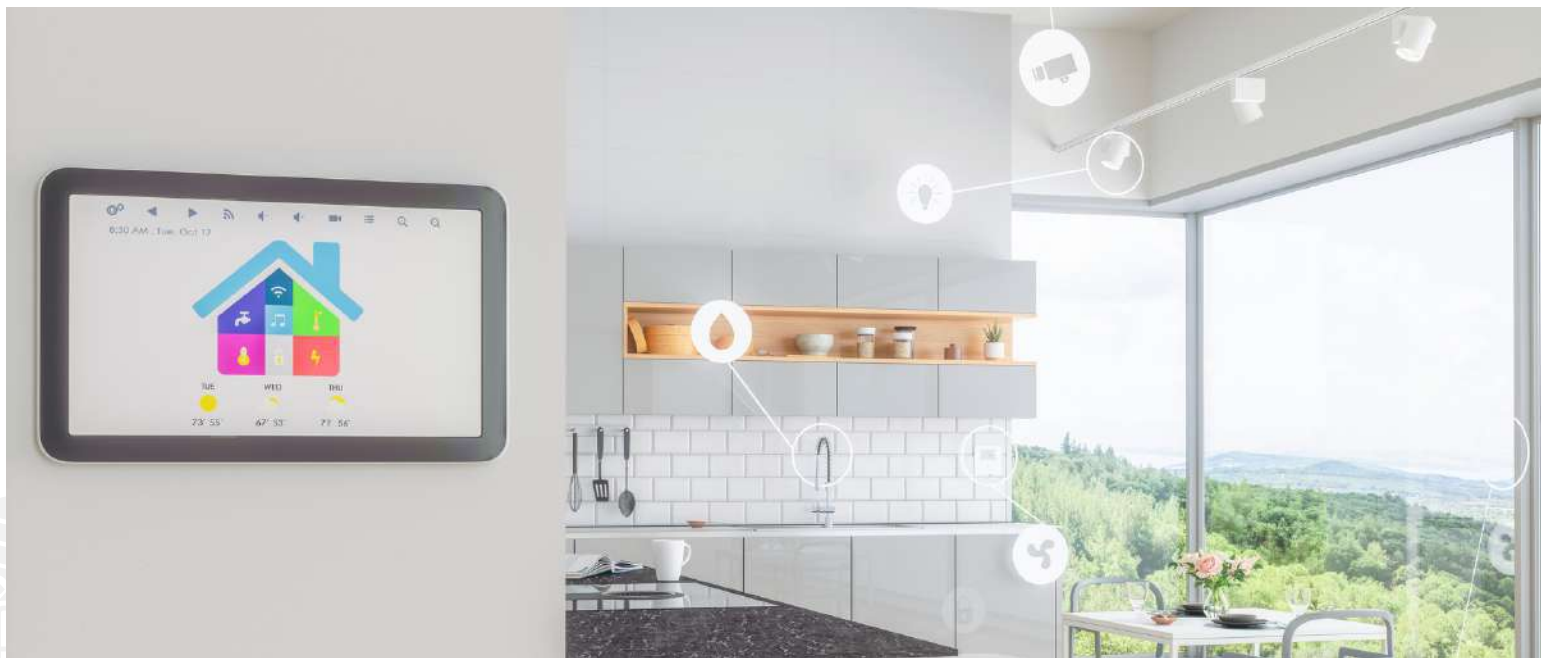


[info@reliableradix.com](mailto:info@reliableradix.com)

# OUR SERVICES

## HOME AUTOMATION

Our company specializes in designing and installing smart home systems that make your home more comfortable, convenient, and secure. Our services include home automation, home theater, smart lighting, security and surveillance, and climate control. We use cutting-edge technologies and innovative solutions to deliver high-quality, reliable, and easy-to-use smart home systems that meet the unique needs of our clients. Our team of experts has extensive experience in designing and implementing smart home systems for homeowners, property developers, and builders. With our smart home systems, you can control and monitor your home from anywhere, save energy, and increase your home's value. Contact us today to learn more about our smart home systems services and how we can help you transform your home into a smart and connected living space.



## AV SYSTEMS

Our company provides state-of-the-art AV systems solutions to enhance your audiovisual experience. We specialize in designing and installing AV systems for corporate offices, conference rooms, auditoriums, schools, and other venues. Our services include audio and video conferencing solutions, digital signage, interactive displays, video walls, and sound systems. We work with leading AV technology providers to deliver high-quality, reliable, and user-friendly solutions that meet the needs of our clients. Our team of experts has extensive experience in designing and implementing AV systems across various industries, and we use cutting-edge technologies to ensure that our solutions are scalable and future-proof. With our AV systems in place, you can improve communication, collaboration, and engagement among your team members and stakeholders.

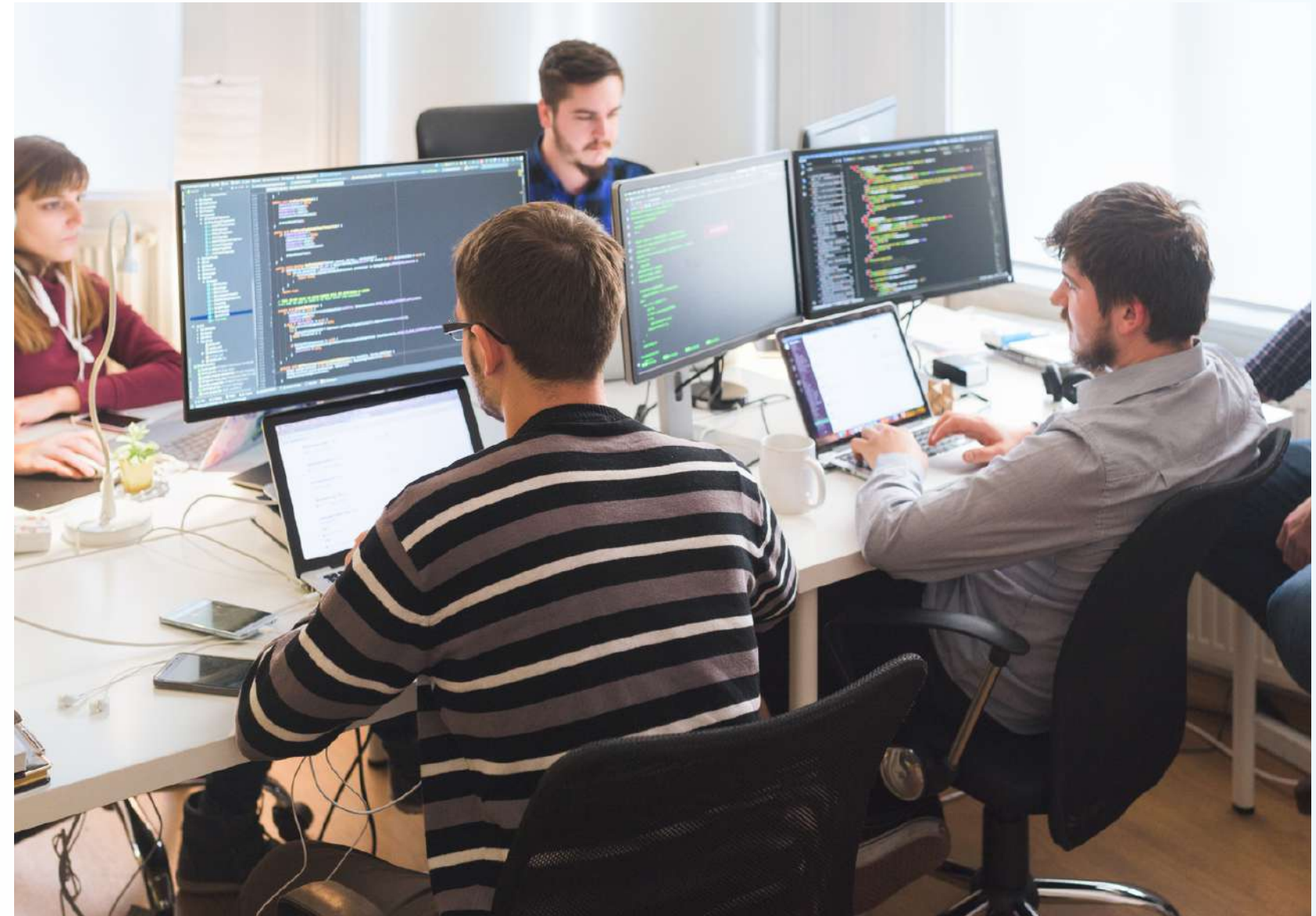


[info@reliableradix.com](mailto:info@reliableradix.com)

# OUR SERVICES

## SOFTWARE AND APP DEVELOPMENT

Our company provides top-notch software and app development services to help businesses of all sizes achieve their digital transformation goals. We specialize in custom software development, web application development, mobile app development, and enterprise software solutions. Our team of expert developers has extensive experience in designing and building software applications that are tailored to the unique needs of our clients. We use cutting-edge technologies and agile development methodologies to ensure that our solutions are scalable, reliable, and secure. Whether you need a simple mobile app or a complex enterprise software solution, we have the expertise and resources to deliver on time and within budget.



[info@reliableradix.com](mailto:info@reliableradix.com)

# OUR SERVICES

## ELECTRICAL AND MECHANICAL DIVISION

Our Electrical Division is at the forefront of delivering comprehensive electrical solutions to our clients. With a team of highly skilled and experienced professionals, we provide a wide range of electrical services, catering to the diverse needs of our clients across various industries. From design and installation to maintenance and troubleshooting, we offer end-to-end electrical solutions that ensure optimal performance, safety, and efficiency.

Our Electrical Division specializes in the design and installation of electrical systems for industrial projects. We have a deep understanding of the latest industry standards and regulations. Our services include electrical wiring, power distribution, lighting design, panel upgrades, energy management solutions, and more. We prioritize client satisfaction and strive to deliver projects on time and within budget while adhering to the highest quality and safety standards.

Our Mechanical Division is dedicated to providing exceptional mechanical engineering services with a team of highly qualified engineers and technicians, we offer a comprehensive range of mechanical solutions that cover various sectors, including construction, manufacturing, and infrastructure. Our expertise lies in designing, installing, and maintaining mechanical systems that are efficient, reliable, and compliant with industry standards.



[info@reliableradix.com](mailto:info@reliableradix.com)

# OUR PROJECT APPROACH

Radix's project management approach begins with a thorough assessment of the project requirements and the definition of clear project objectives. We follow the PRINCE2 principles of continued business justification, learn from experience, defined roles and responsibilities, manage by stages, manage by exception, focus on products, and tailor to suit the project environment. PRINCE2 is a project management methodology that is widely recognized and adopted globally. It offers a structured and scalable approach to managing projects, ensuring that all aspects of a project are managed in a controlled and systematic manner.

Our methodology incorporated into the project approach include business case, organization, quality, plans, risk, change, and progress. These themes help us to ensure that the project is properly planned, executed, and monitored throughout its lifecycle. We ensure that the project team is properly organized and that roles and responsibilities are clearly defined. Quality is managed throughout the project, ensuring that deliverables meet the required standards. We develop a comprehensive project plan, identify and manage risks, and respond to change requests as needed. Finally, we monitor project progress against the plan and take corrective action as necessary.

We ensure to provide our clients with high-quality services that meet their requirements, are delivered on time and within budget, and are managed in a controlled and systematic.

 [info@reliableradix.com](mailto:info@reliableradix.com)



# MAJOR CLIENTS



اينوك  
enoc



الإمارات العالمية للألمنيوم  
EMIRATES GLOBAL ALUMINIUM



COCHIN SHIPYARD LIMITED  
A GOVERNMENT OF INDIA ENTERPRISE  
A MINIRATNA COMPANY UNDER  
THE MINISTRY OF PORTS, SHIPPING AND WATERWAYS



ميناء خليفة  
KHALIFA PORT



هيئة كهرباء ومياه دبي  
Dubai Electricity & Water Authority



WORLD  
GOVERNMENT  
SUMMIT



مجلس الأعلى لشؤون الأسرة  
Supreme Council For Family Affairs



AirArabia  
العربية للطيران



بريد قطر | QATAR POST



HOTELS & RESORTS



Hotels & Resorts



HOTELS



الطيران العماني  
OMAN AIR



مجموعة بريد الإمارات  
Emirates Post Group



ABU DHABI  
MEDIA



Standard Bank



中国铁建股份有限公司

中国铁建

CHINA RAILWAY CONSTRUCTION CORPORATION LIMITED



مدينة دبي الملاحية  
Dubai Maritime City



[info@reliableradix.com](mailto:info@reliableradix.com)



# MAJOR PARTNERS

**Honeywell**



**BOSCH**

**AVIGILON™**  
a Motorola Solutions Company



**MOBOTIX**  
BeyondHumanVision

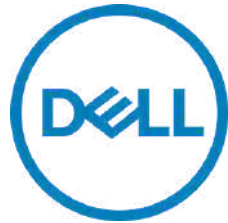
**JUNIPER**  
NETWORKS

Hanwha

**milestone**

robotina

**DAHUA**  
TECHNOLOGY



**SAMSUNG**

**CISCO**

**UBIQUITI**  
NETWORKS

**FORTINET**

**Rockwell Automation**  
 **Allen-Bradley**

**PROIOT**

**SIEMENS**

**TELTONIKA**

**kerlink**  
communication is everything

**Schneider Electric**

**Netronics**

**legrand**

**Audinate**

**YAMAHA**

**BOSE**  
PROFESSIONAL

**AHUJA**  
PUBLIC ADDRESS SYSTEMS

**Klipsch**

**aws**

**Microsoft Azure**

**Google Cloud**



[info@reliableradix.com](mailto:info@reliableradix.com)





[SAVE CONTACT DETAILS](#)



[info@reliableradix.com](mailto:info@reliableradix.com)



[www.reliableradix.com](http://www.reliableradix.com)



**+971 45531081**



**Office # 1202 & 1203, Opal Tower,**  
**Burj Khalifa Boulevard, Business Bay**  
**PO Box. 38043, Dubai, UAE**

[Click Here](#)  
[CHAT with US](#)

